

## FEDLINK Saves Federal Agencies \$18.8 Million

FLICC's cooperative network, FEDLINK, provided its members with \$65.3 million in transfer pay services, \$8.4 million in direct pay services and an estimated \$30.7 million in Direct Express services, saving federal agencies more than \$11 million in vendor volume discounts and approximately \$7.8 million more in cost avoidance.

In FY2005, FEDLINK continued to give federal agencies cost-effective access to an array of automated information retrieval services for online research, cataloging and interlibrary loan (ILL). FEDLINK members also procured print serials, electronic journals, books and other publications, CD-ROMs and document delivery via Library of Congress/FEDLINK contracts with more than 120 major vendors. The program obtained further discounts for

customers through consortia and enterprise-wide licenses for journals, aggregated information retrieval services and electronic books.

### FAC Offers Insight and Programming

The FEDLINK Advisory Council (FAC) met eight times during the fiscal year. In addition to their general oversight activities, the council advised

FEDLINK managers on priorities for the fourth year of the five-year business plan, provided valuable insight into trends in the information industry and supported adoption of the proposed Fiscal Year 2006 budget. They also provided feedback on the administration of consortial purchases and gave insight to FEDLINK staff members on customer requirements. The annual Fall FEDLINK Membership meeting featured Carrie Russell, Copyright Specialist, American Library Association Office for Information Technology Policy, who presented "Copyright in the Digital Age." FEDLINK staff members also presented information about new services at this meeting.

The Spring FEDLINK Membership meeting featured Carol Bursik, chair of the FLICC Budget and Finance Working Group, who presented the proposed Fiscal Year 2006 budget; a presentation by

Miriam Nisbet, Legislative Counsel, American Library Association, on "ALA's Perspective on the Principles for Fair Electronic Commerce Transactions;" and a discussion of issues affecting federal agencies' licensing of electronic content presented by a panel of federal librarians from EPA, Armed Forces Medical Library and Naval Research Laboratory Library.

### Contract Awards and Conferences on the Agenda

FEDLINK awarded a new contract for interlibrary loan fee payment and initiated a whole new area of preservation services with 13 companies now in place to provide microfilming, duplication and conservation of books, archival materials, photographs and other flat materials, as well as tailored consultation on how best to preserve materials in federal collections.

FEDLINK awarded new contracts for monograph acquisitions with 26 companies and renewed six. FEDLINK implemented competition for agencies' serials services under new contracts with seven serial subscription agents.

A number of national conferences highlighted FEDLINK programs including the Special Libraries Association and Medical Library Association meetings, the

see page 2, col. 1

SEE  
INSIDE

PAGE 4  
OCLC News

PAGES 5  
This Just In

PAGE 8  
Save the Date for the  
2006 FLICC Forum

Military Librarians Workshop, DTIC Users Group and FOSE, the premier exposition of technology for the government.

### OCLC Network Activities Feature Services

Both FEDLINK OCLC Users Group meetings, held in October and May, provided in depth presentations on OCLC's expanded Web services including improved interfaces for cataloging, interlibrary loan, reference databases and full text in FirstSearch, NetLibrary and QuestionPoint, the Library of Congress-OCLC cooperative digital reference system.

Also of note was Eleanor Frierson, Deputy Director, National Agricultural Library, who represented FEDLINK on the OCLC Membership Council and was re-elected for a second three-year term in the spring of 2005. She and Suzanne Ryder, Associate Librarian, Naval Research Laboratory Library, a newly elected alternate delegate, added a federal perspective to the larger issues in librarianship and information science and contributed to future plans that meet the cooperative needs of libraries and similar institutions.

### Education and Service Remain Central to Mission

FY2005 also saw innovative educational initiatives including workshops and seminars on cataloging, information architecture, taxonomy, eGovernment, serials holdings, copyright law, digital licensing, and other information science policy issues. Staff members sponsored 37 seminars and workshops for 1,426 participants, 33 onsite training classes for 216 students and 10 offsite programs for 89 participants. These included workshops on OCLC and acquisitions provided to Army and Air Force library staff members in Germany.

FEDLINK also continued to customize and configure software and support services for electronic invoicing and increase online access to financial information for member agencies and vendors. Furthermore, FEDLINK's continuing financial management efforts ensured that FEDLINK successfully passed the Library's Financial Audit of FY2004 transactions.

### Database Retrieval Services Are Largest Procurement

Total FEDLINK vendor service dollars for FY2005 comprised \$65.3 million for transfer pay customers, \$8.4 million for direct pay customers and

\$30.7 million of estimated vendor billings to Direct Express customers. Database retrieval services, available only through the transfer pay and Direct Express options, represented \$28.9 million and \$30.7 million, respectively. Within this service category, online services comprised the largest procurement for transfer pay and Direct Express customers, representing \$27.1 million and \$28.9 million, respectively. Publication acquisition services, available only through the transfer pay and standard direct pay options, represented \$29.0 million and \$8.4 million, respectively. Within this service category, serials subscription services comprised the largest procurement for transfer pay and direct pay customers, representing \$20.0 million and \$8.2 million, respectively. Library support and other miscellaneous services, available only through the transfer pay option, represented \$7.4 million. Within this service category, bibliographic utilities constituted the largest procurement area, representing \$5.0 million.

### Revenues Increase in FY2005

During FY2005, FEDLINK fee revenue from signed IAGs was approximately 6.7 percent, i.e. \$311,859, above FY2004 levels and was 1.2 percent, i.e. \$56,777 more than the FY2005 budget. The program's FY2005 expenditure obligations are expected to exceed FEDLINK fee revenue by \$150,648. The FY2005 expenditure obligations includes the final settlement for customer claims of \$453,904 associated with the bankruptcy of a major serials subscription agent, Faxon/Rowecom. The growth in fee revenue absorbed \$303,256 of the loss associated with the bankruptcy claims thereby limiting the impact to \$150,648 on FEDLINK's \$1.7 million reserve balance.

### FLICC Tackles Access, EGov, Staffing

The Federal Library and Information Center Committee (FLICC), FEDLINK's parent organization held its annual information policy forum on, "Evolving Information Policy: Open Access and New Constraints." The event focused on the new opportunities in electronic publishing and the Web as a way to expand access to literature resulting from federally funded research and to archive those materials to ensure its availability. Featuring a morning session with Elias A. Zerhouni, Director, National Institutes of Health (NIH) on NIH's new policy to make available all final results of research supported in whole or in part by NIH funding, the forum balanced

the program in the afternoon with a discussion of the threat of terrorism, other information security issues and Executive Order 13233, which implements the Presidential Records Act and authorizes indefinite restriction of public access to archived presidential documents that had been largely available to the public after 12 years.

FLICC also continued its collaboration with the Library's General Counsel on a series of fora between

ian occupation from OPM's services directory to have it established as a professional occupation; the Education Working Group presented a variety of seminars and workshops, including a leadership and management education series for current and potential federal library managers, and a variety of other workshops, seminars and institutes on cataloging, copyright law, digital licensing, and other information science policy issues; and the Content Manage-

***Total FEDLINK vendor service dollars for FY2005 comprised \$65.3 million for transfer pay customers, \$8.4 million for direct pay customers and \$30.7 million of estimated vendor billings to Direct Express customers.***

federal agency legal counsels and agency librarians. Now in their seventh year, the fora grew out of the recognition that federal attorneys and librarians face many of the same questions concerning copyright law, privacy law, the Freedom of Information Act, and other laws in the electronic age, with regard both to using information within the agency and to publishing the agency's own information. These meetings have enhanced the relationship between agency attorneys and librarians and have helped them develop contacts with their counterparts at other agencies. This year's series featured discussions on electronic records management and policies for federal agency Web sites and eGovernment legislation.

FLICC's increased its distance learning offerings by providing on-demand Web videos of both the fall and spring FEDLINK Membership meetings, as well as the annual FLICC Information Policy Forum, the FLICC Awards Ceremony, the Joint Spring Workshop and a number of content management events. Staff members now also routinely incorporate electronic versions of PowerPoint and other presentation materials to increase access to traditional paper resources available at educational programs.

### **Working Groups Lead the Community**

The FLICC working groups completed an ambitious agenda in FY2005. Notably, the Human Resources Working Group worked on both redefining the OPM 1410 Qualification Standards as well as the Classification Standards and on removing the librar-

ment Working Group sponsored a content management update on the future of the federal library and workshops on information architecture, taxonomy and eGovernment.

FLICC added five new programs to its online video library on topics ranging from information architecture, metadata and controlled vocabularies, eGovernment and taxonomies, ontologies and the semantic Web.

### **Award Winners Recognized**

The FLICC Awards Working Group announced the following awards: 2004 Federal Library/Information Center of the Year in the Large Library/Information Center Category (with a staff of 11 or more employees): The Dudley Knox Library at the Naval Postgraduate School, Monterey, California; in the Small Library/Information Center Category (with a staff of 10 or fewer employees): Edwards Air Force Base Library, Air Force Material Command, Edwards Air Force Base, California; 2004 Federal Librarian of the Year: Barbara D. Wrinkle, chief of the Air Force Libraries Branch at the Air Force Library and Information System; and 2004 Federal Library Technician of the Year: Mary Alice B. Mendez, the library technician at the Defense Language Institute -English Language Center Library at Lackland Air Force Base, Texas.

FLICC also had a change of leadership in FY2005. After 10 years as the executive director, Susan M. Tarr, retired. In late August, the Library named Roberta I. Shaffer as FLICC's new executive director.

## Welcoming Wikis to WorldCat

FEDLINK's Fall Membership meeting recently hosted Thom Hickey, OCLC's Chief Research Scientist who spoke to the group about the "Future of the Library Catalog: Open, Interactive and Participatory." One of

structured data. This provides a powerful and flexible infrastructure for building new services.

Soon users will be able to add comments, see comments by others and add or edit other information

***A Wiki is server software that freely allows users to create and edit Web page content using any Web browser.***

the major ways that library catalogs are becoming interactive are through the technology of Wikis.

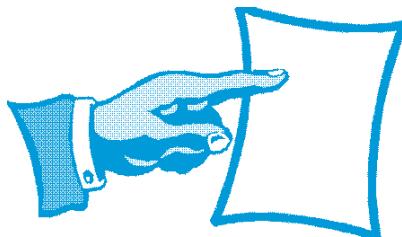
World Wide Web inventor Tim Berners-Lee once lamented, "I wanted the Web to be an interactive space where everybody can edit," not just point and click. That old-fashioned spirit of true interactivity is alive and well in today's Wikis. Derived from the Hawaiian word for "quick," Wikis allow readers to instantly add or correct content, no password or prerequisites required. In the realm of WorldCat, OCLC began testing their WikiD pilot in September of this year with the hopes of rolling it out full force after the first of the year.

A Wiki is a piece of server software that allows users to freely create and edit Web page content using any Web browser. Wiki supports hyperlinks and has a simple text syntax for creating new pages and crosslinks between internal pages on the fly. Wiki is unusual among group communication mechanisms in that it allows the organization of contributions to be edited in addition to the content itself. Like many simple concepts, "open editing" has some profound and subtle effects on Wiki usage. Allowing everyday users to create and edit any page in a Web site is exciting in that it encourages democratic use of the Web and promotes content composition by nontechnical users. OCLC's project (originally called MetaWiki) leverages open standards, open source software, and existing resources to extend the Wiki model to support the creation and maintenance of

about a record. Available under the *Details* and *Reviews* tabs, this functionality permits those who have located library items through Open WorldCat to return to the interface and add evaluative content. Users quickly register a personal account and can immediately contribute content. Their account allows them to return to the interface at any time, log in and create or revise content. Guidelines are provided, and OCLC monitors submissions. This does not turn everyone into catalogers and the content is not added to the WorldCat bibliographic record but the Wiki content will be displayed with the record. Users will be able to add additional content or edit existing content (other than reviews). This is a way to extend the OCLC cataloging cooperative to include noncataloging library professionals and users. This service will help member libraries encourage, solicit and manage input from their local user communities, creating interest in their library content. Benefits of the cooperative approach through OCLC allows each member to have access to the entire membership's content and creates a sense of community within WorldCat.

OCLC will first offer Wikis through Open WorldCat and later expand the service to the WorldCat database in FirstSearch. Beyond FirstSearch, Wikis could be added to other professional services, such as resource sharing and collection analysis, to give information professionals a direct way to affect the content of local or WorldCat cataloging records.

**For more information on OCLC Research Projects, check out  
<http://www.oclc.org/research/default.htm> or read Hickey's WikiD blog at  
<http://outgoing.typepad.com/outgoing/>.**



# This Just In...

## FEDLINK Welcomes Springer Science and Business Media

Springer Science & Business Media, Inc.'s publishing fields are science, medicine, engineering, economics, architecture, construction and



transport. With 70 publishing companies in Europe, Asia and the U.S., Springer has an extensive network that publishes 1,450 journals and 5,000 new book titles every year and offers databases and other online services.

For more information, visit their Web site at <http://www.springer.com/>.

## It's Time- FY2006 Serials Subscriptions Competitions Due

FY2006 is the first year of the new Serials Subscription Basic Ordering Agreements (BOAs). There are no OPTION YEARS left for any competition done under the old BOAs. Every agency planning to use a FEDLINK vendor for their serials orders must compete their serials subscription requirements. FEDLINK needs a minimum of four months to compete your agency's serials requirements.

All remaining competitions with start dates prior to October 1, 2006 are due in the FEDLINK Contracts Office by January 15, 2006. All libraries with start dates after October 1, 2006, including January 1, 2007 start dates, are due in the FEDLINK Contracts Office by February 28, 2006.

### For transfer pay accounts over \$25,000.00

Forward the Intent to Compete Serials form, an electronic MS EXCEL version of your title list, and the Serials Subscription Checklist located at <http://www.loc.gov/flicc/onlinedoc/serials06.html>.

Send all documents to [fedlinkserials@loc.gov](mailto:fedlinkserials@loc.gov) and include FEDLINK ID and your earliest start date in the subject line, i.e., *ABCD Serials Competition, Jan. 07*.

### For transfer pay accounts under \$25,000.00

Libraries have the option of allowing FEDLINK to conduct the competition by following the directions above. Or, libraries may conduct their own competition by sending (via email) the title list and requirements to **ALL** seven (7) FEDLINK serials vendors. Evaluate quotes received based on technical acceptability and lowest service fee/price. Notify all vendors who provided quotes of vendor selection and service fee/price, document all quotes received and other factors affecting choice, and then submit documentation to FEDLINK using the Serials Selection Form.

### For transfer pay accounts under \$2,500.00

Libraries may select any of the seven (7) FEDLINK serials subscription vendors and submit the Serials Selection Form identifying the library's chosen serials vendor. Please note that your requirements for the year may not exceed the \$2,500 limit. This option does not allow multiple orders under \$2,500.

If you have not already started, begin the Inter-agency Agreement (IAG) process. Select "C" to cancel your current serials subscription agent. Set up an "SZ" account to hold monies until a new serials subscription agent has been awarded. Press the button next to "In Process".

Direct pay libraries should consult with their agency's contracting office regarding specific agency requirements for competition.

If there are any questions, please contact Georgette Harris at 202-707-4850 or Tony Lembo at 202-707-0459.

# FLICC/FEDLINK CALENDAR KEY

**<sup>1</sup>FEDLINK TRAINING CLASS:** REGISTRATION IS MANDATORY. CALL (202) 707-4848.

**<sup>2</sup>THE FEDLINK TRAINING ROOM** IS LOCATED AT THE LIBRARY OF CONGRESS, ADAMS BLDG., ROOM 216, 2ND ST. AND INDEPENDENCE AVE. SE, WASHINGTON, D.C.

**<sup>3</sup>FLICC EDUCATIONAL PROGRAM:** REGISTRATION IS MANDATORY. CALL (202) 707-4800, UNLESS INSTRUCTED OTHERWISE IN THE CALENDAR LISTING.

## **4 PREREQUISITES FOLLOW:**

**• CONNEXION BROWSER FOR CURRENT OCLC CATALOGERS**—PREREQUISITE: SEARCHING WORLDCAT FOR CATALOGING; COPY CATALOGING ON OCLC; KNOWLEDGE OF CATALOGING AND MARC FORMAT; EXPERIENCE USING INTERNET EXPLORER OR NETSCAPE.

**• CONNEXION CLIENT INTERFACE FOR CURRENT OCLC CATALOGERS**—PREREQUISITE: SEARCHING WORLDCAT FOR CATALOGING; COPY CATALOGING ON OCLC; KNOWLEDGE OF CATALOGING PRINCIPLES AND MARC FORMAT; EXPERIENCE WITH INTERNET EXPLORER OR NETSCAPE.

**• COPY CATALOGING ON OCLC**—PREREQUISITE: INTRO SEARCHING OCLC.

**• WORLDAT RESOURCE SHARING STAFF VIEW**—PREREQUISITE: INTRO SEARCHING AND ADMINISTERING FIRSTSEARCH

## **<sup>5</sup>NO PRINT NOTICE WILL BE ISSUED.**

FOR INFORMATION ON COURSES NOT APPEARING IN THIS EDITION OF THE CALENDAR, VISIT THE FLICC/FEDLINK WEB SITE AT [HTTP://WWW.LOC.GOV/FLICC](http://www.loc.gov/flicc).

REQUEST ADA ACCOMMODATIONS FIVE BUSINESS DAYS IN ADVANCE AT (202) 707-6362 TTY OR [ADA@LOC.GOV](mailto:ADA@loc.gov).

### ***Reminder: Cancellations for FLICC***

**Educational Programs** must be called into the FLICC office at **(202-707-4813)** 48 hours prior to the start of an educational program or the full fee will be charged.

## **FEBRUARY**

### **6 FEDLINK VENDOR MEETING<sup>3</sup>**

9:00AM - 4:00PM  
MUMFORD ROOM—6TH FLOOR  
MADISON BLDG—LIBRARY OF CONGRESS  
FREE—REGISTRATION REQUIRED

### **7 MARC21 IN YOUR LIBRARY<sup>3</sup>**

9:00AM - 4:00PM  
MUMFORD ROOM—6TH FLOOR  
MADISON BLDG—LIBRARY OF CONGRESS  
\$135 FT ACCT—\$145 ALL OTHERS  
REGISTRATION REQUIRED

### **8-9 JUST FOR COPY CATS<sup>3</sup>**

9:00AM - 4:00PM  
MUMFORD ROOM—6TH FLOOR  
MADISON BLDG—LIBRARY OF CONGRESS  
\$195 FT ACCT—\$210 ALL OTHERS  
REGISTRATION REQUIRED

### **14 FLICC ORIENTATIONS TO FEDERAL LIBRARIES AND INFORMATION CENTERS SERIES<sup>5</sup>**

#### **DEFENSE TECHNICAL INFORMATION CENTER<sup>3</sup>**

9:00AM - 11:00AM  
FREE—REGISTRATION REQUIRED



#### **14 CONNEXION BROWSER FOR CURRENT OCLC CATALOGERS<sup>3</sup>**

9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>

### **15 NEW AND COOL FIRSTSEARCH FEATURES<sup>3</sup>**

9:00AM - 11:00AM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$00

### **16 CONNEXION CLIENT INTERFACE FOR CURRENT OCLC CATALOGERS<sup>3</sup>**

9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED<sup>4</sup>

### **27 LIBRARY TECHNICIANS TELECONFERENCE SERIES (FIRST OF THREE)**

#### **SOARING TO EXCELLENCE 2006—GOOGLE AND YOUR PATRONS<sup>3</sup>**

9:30AM - 12:00NOON  
MARY PICKFORD THEATER 3RD FLOOR  
MADISON BLDG—LIBRARY OF CONGRESS  
\$90 FT ACCOUNT—\$100 ALL OTHERS  
ONE REGISTRATION FOR ALL THREE SESSIONS

### **22 CONNEXION CLIENT ADVANCED FEATURES<sup>3</sup>**

9:00AM - 1:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$65—PREREQUISITE REQUIRED<sup>4</sup>

### **28 FLICC EDUCATION WORKING GROUP BROWN BAG PAY BANDING<sup>3</sup>**

12:00NOON - 3:00PM  
WEST DINING ROOM—6TH FLOOR  
MADISON BLDG—LIBRARY OF CONGRESS  
FREE—REGISTRATION REQUIRED



# MARCH

- 7      SEARCHING WORLDCAT FOR CATALOGING<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—REGISTRATION REQUIRED
- 8-9     COPY CATALOGING ON OCLC 1 & 1/2 DAYS<sup>1</sup>**  
7/18—9:00AM - 4:00PM  
7/19—9:00AM - 12:00NOON  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$175—PREREQUISITE REQUIRED<sup>4</sup>
- 14     SEARCHING WORLDCAT FOR RESOURCE SHARING<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125
- 15     WORLDCAT RESOURCE SHARING STAFF VIEW<sup>1</sup>**  
9:00AM - 4:00PM  
FEDLINK TRAINING ROOM<sup>2</sup>  
\$125—PREREQUISITE REQUIRED
- 23     FLICC FORUM ON FEDERAL INFORMATION POLICIES  
A DIGITAL DISCOURSE:  
HOW WILL OUR WORLD LOOK DIGITIZED?<sup>3</sup>**  
9:00AM - 4:00PM  
MUMFORD ROOM—6TH FLOOR  
MADISON BLDG—LIBRARY OF CONGRESS  
\$175—FEDLINK MEMBERS  
\$189—FEDERAL REGISTRANTS  
(NOT FEDLINK MEMBERS)  
\$195—NON-FEDERAL MEMBERS/  
REGISTRATION REQUIRED
- 29     LIBRARY TECHNICIANS TELECONFERENCE SERIES (SECOND OF THREE)  
SOARING TO EXCELLENCE 2006—  
ALWAYS A RIVER,  
SOMETIMES A LIBRARY<sup>3</sup>**  
9:30AM - 12:00NOON  
MARY PICKFORD THEATER 3RD FLOOR  
MADISON BLDG—LIBRARY OF CONGRESS  
\$90 FT ACCOUNT—\$100 ALL OTHERS  
ONE REGISTRATION FOR ALL THREE SESSIONS

## Join the Federal Librarians' Discussion (FEDLIB) Listserv!

Trying to keep up on the latest initiatives, opportunities, and challenges for federal libraries and information centers can be overwhelming! Join FLICC's FEDLIB listserv and you can keep track of:

- federal library management,
- the latest issues and policy concerns,
- FEDLINK program updates and meeting announcements,
- personnel and training opportunities,
- federal job offers and much more!

Post your own messages when you want feedback from your colleagues or have news to share with the federal library community.

It is easy to subscribe with these easy steps:

1. Send an email message to: [LISTSERV@LOC.GOV](mailto:LISTSERV@LOC.GOV)
2. In the Subject of the message enter:  
**SUBSCRIBE FEDLIB**
3. In the text of message enter:  
**SUBSCRIBE FEDLIB FIRSTNAME LASTNAME (Please use your real first and last names.)**
4. Send your email!  
You will receive a welcome message asking you to confirm your subscription within minutes of subscribing. Be sure to respond to this message within 24 hours to start your FEDLIB subscription!

### Editorial Staff

FEDLINK Technical Notes is published by the Federal Library and Information Center Committee. Send suggestions of areas for FLICC attention or for inclusion in FEDLINK Technical Notes to:

#### **FEDLINK Technical Notes**

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FLICC was established in 1965 (as the Federal Library Committee) by the Library of Congress and the Bureau of the Budget for the purpose of concentrating the intellectual resources of the federal library and related information community. FLICC's mission is to foster excellence in federal library and information services through interagency cooperation and to provide guidance and direction for the Federal Library and Information Network (FEDLINK).



## Register Online Today!

Join FLICC on March 23, 2006 for the 23<sup>rd</sup> Annual  
FLICC Forum on Federal Information Policies on

## “A Digital Discourse: How Will Our World Look Digitized?”

This year's forum asks scientists, lawyers, government officials, library leaders and futurists to predict trends and outcomes so federal librarians can prepare for the digital future.

*To see a detailed agenda, visit*  
<http://www.loc.gov/flicc/ma/2006/ma0609.pdf>.

*Register online at*  
<http://www.loc.gov/flicc/feveform.html>.

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FEDLINK  
101 Independence Avenue, SE  
WASHINGTON, D.C. 20540-4935  
Official Business  
Penalty for Private Use \$300

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WASHINGTON, D.C.  
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